

## CASE STUDY

The John Whitgift Foundation needed a solution to help its employees better understand cyber security risk.

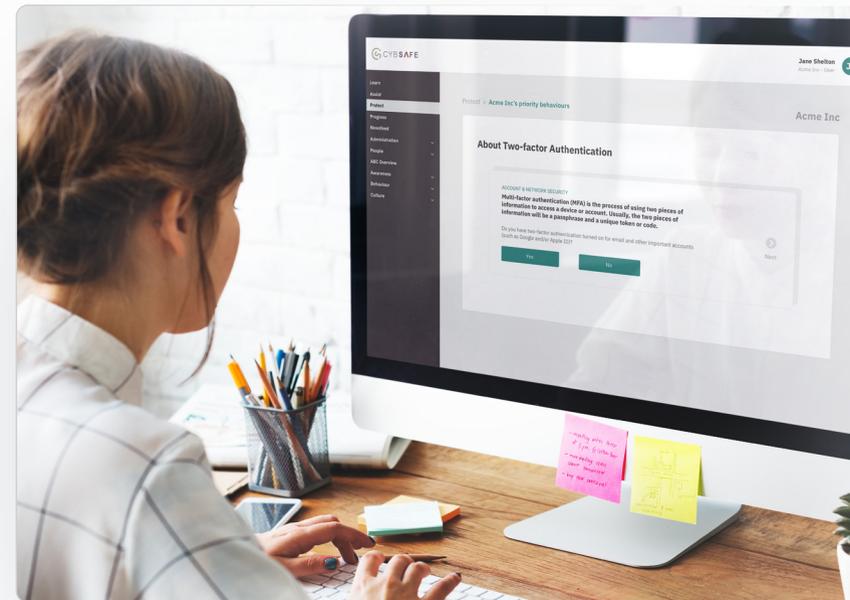
The charity wanted to empower people to recognise and address cyber threats.

CybSafe's tools made this possible. Now, the charity's people are more aware of cyber risks and better prepared to deal with threats.

**42%** of people have improved their passphrase through CybSafe intervention.

**71%** of people have reported the adoption of secure behaviours thanks to nudges from CybSafe.

**75%** improvement tied to use of passphrases exposed on the dark web.





## THE STORY

Susie Webb is the Estates and Facilities Administrator at the Whitgift Foundation. When she joined the charity, there were no measures in place to help people in the organisation understand security risks. An external consultancy dealt with phishing emails and other security concerns. But phishing emails that made it through to staff posed a great risk.

“As people were not aware of the security risks, we were concerned someone might open up a suspicious email or link that looked genuine,” explained Susie. “We were worried this might compromise the security of our whole system.”

A security audit of the organisation highlighted the need to boost security across the board. This meant engaging people, rather than relying on external consultancies for protection. CybSafe, a platform recognised for its focus on people’s behaviour, was recommended as a solution.

CybSafe’s platform was rolled out to office staff across the organisation. Features such as CybSafe Protect and CybSafe Assist

were particularly appreciated by employees, who benefited from the timely reminders and refresher courses. These helped staff maintain good security behaviour in their busy lives.

Employees of the Whitgift foundation are now empowered to recognise cyber threats. They know to treat phishing emails with more caution and to report anything suspicious. This has saved time for the foundation. It’s no longer dependent on an external team for help with everyday security concerns.

Susie now has access to CybSafe’s metrics to better understand the risks facing the foundation. She uses them to better understand areas for improvement.

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system.**”



**Susie Webb**

Estates & Facilities Administrator at  
The John Whitgift Foundation

## Security awareness training doesn’t change behaviour. CybSafe does.

Supercharge awareness activities. Improve and measure security behaviour. All in one platform.

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